

Questions & Answers with a Senior Family Assessment Worker

- ◆ What is your role at Dudley Lodge and how long have you worked there? Do you have a particular highlight moment in that time?

My role is senior family assessment worker, I have worked for Bonner house for past 9 years (10 years in august), there has been many highlights whilst working for Dudley lodge most these are the success stories of families come in for an assessment, make positive changes in their lives, move out and then come back to see us when their children are older.

- ◆ What 3 words would you use to describe your role and why?

Supportive – always there to help staff and offer ongoing support to our families within the centre

Sense of humour – I think working in this type of industry you need this to get you through the hard and stressed times, also this helps break barriers within the group setting

Communication – to be as transparent as possible, this key to working with the families and working in a good team

- ◆ What advice would you give to new starters at Dudley Lodge?

Always check, never guess!

- ◆ What do you enjoy most about working at Dudley Lodge?

Getting the best outcomes for the children we work with.